



Prevent Frozen Pipes

Avoid damage by being prepared.

Amica

Cold temperatures increase the risk that a home's pipes will freeze and potentially burst.

Even a small crack caused by freezing can leak hundreds of gallons of water a day.

Older or poorly insulated pipes are especially susceptible to freezing.

A burst pipe can easily cause thousands of dollars in damage.

Pipes made of any metal can burst. It's the expansion of frozen water in them that causes the damage.

Before Temperatures Drop

LEARN HOW

Shut off and drain any exterior plumbing lines.

LEARN HOW

Disconnect and drain garden hoses.

Have a reliable backup power source.

Seal cracks in outside walls and the foundation, and around windows and doors.

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Install water leak detectors near your pipes, or a whole-house system like Flo by Moen. If a leak is detected, this monitoring device will automatically turn off the water to prevent further damage.

LEARN HOW

Inspect pipes for leaks or condensation.

Insulate pipes that are vulnerable to freezing.

Know your insurance coverage and where to find your policies.

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When Temperatures Drop

Close doors to unheated spaces.

Keep your thermostat at a reasonable temperature, even when you're away from home.

Open cabinet doors under sinks to let warm air circulate around pipes.

Keep a slow drop of water flowing through faucets served by exposed pipes.

If a Pipe Freezes (But Doesn't Burst)

Open the faucet.

Melt the ice by either wrapping an electric heating pad around the pipe, heating the area with a hair dryer or heat gun, or covering the pipe with towels soaked in hot water. **Don't use an open flame!**

Continue applying heat until water flows normally. Turn on the faucets to check for other frozen pipes.

Call a plumber if you're unable to thaw frozen pipes on your own.

If a Pipe Bursts

Contact us as soon as possible to report damage and file a claim.

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Shut off your main water valve.

Leave the water faucet on.

Don't let the pipe thaw. Call a plumber.

Review our Homeowner's Checklist for Water and Flood Damage Cleanup.

LEARN HOW

We're here to help.

Amica.com

Amica's mobile app

800-242-6422



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